



HealthSteps: Rules – Terms & Conditions

Addendum to existing Rules – Terms & Conditions.

Applicable to all members until 31st December 2022 (unless stated otherwise).

Vhi Healthcare are committed to meeting the needs of our customers during Covid-19. We are providing an additional range of supports and alternative means of accessing benefits during this time. Please contact us for any further information on the interim changes outlined below.

This document sets out the interim Terms and Conditions (T&Cs) that apply to Your Plan and should be read in conjunction with the other documents that form part of Your policy with Us - Your Table of Benefits and Your Policy Details. When reading Your Table of Benefits, You should look at the benefits that are listed under Your Plan and this will tell You which benefits are included and the level of cover, if any, that applies. This Rules – Terms & Conditions document applies to each person insured on the Policy, and is available online at Vhi.ie.

#	Section	Existing Rule	Interim Rule Wording or Application of Rule
1	S. 8 (0)	<p>Exclusions:</p> <p>Online Consultations with a practitioner (including a General Practitioner or Consultant) from any Medical Speciality, including any prescription drugs or treatment prescribed following an online Consultation, unless specifically included on your Table of Benefits or if the consultation is provided by Vhi Online Doctor.</p>	<p>Effective From 1st March 2020</p> <p>If included in your plan – we will allow online/telephone receipts for the following services; GPs, Consultants, Psychologists, Physiotherapists, Dieticians, Physical Therapists, Occupational Therapists and Speech & Language Therapists.</p>
2	S. 2	<p>Psychologist:</p> <p>A chartered member of the Psychological Society of Ireland for at least one of following disciplines - clinical, counselling, educational or psychotherapy.</p>	<p>Psychology (Effective From 31st January 2022)</p> <p>We are expanding the practitioners that can be claimed under your psychology benefit.</p> <p>If included in Your Plan, We will pay the benefit listed in Your Table of Benefits towards the cost of a Psychologist, Counsellor or Psychotherapist, as defined:</p> <p>A practitioner registered with one of the following bodies; Irish Association of Counselling and Psychotherapy (IACP); Psychological Society of Ireland (PSI); The Irish Council for Psychotherapy (ICP).</p>