

Dental Insurance

Insurance Product Information Document

Company: Great Lakes Insurance SE, UK Branch. Authorised by Bundesanstalt für Finanzdienstleistungsaufsicht and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority.



Product: Vhi Dental Plan

This document does not contain the full terms and conditions of the cover which can be found in the policy wording and schedule. It is important that you read all these documents carefully.

What is this type of insurance?

This is a dental insurance contract which provides the customer with cover towards the cost of dental treatment that they may need during the period of insurance.



What is insured?

Overall Maximum Benefit

- ✓ The maximum amount we will pay in respect of all benefits per person, per year is:
 - Year 1 & 2 - €1,000
 - Year 3 & 4 - €1,200
 - Year 5+ - €1,500

Investigative and Preventative treatments – 100% cover

- ✓ 2 routine check-ups per year.
- ✓ 2 scaling and polishes per year
- ✓ X-rays:
 - 4 single tooth x-rays per year.
 - 1 bitewing x-ray every 2 years.

Basic Treatments – 70% cover


- ✓ Fillings – once per tooth every 2 years.
- ✓ Sealants and simple extractions - once per tooth.
- ✓ Gum disease maintenance – once every 2 years.
- ✓ Space maintainers and stainless steel crowns for children – once per tooth.

Emergency Treatment – 100% cover

- ✓ Immediate, temporary relief of severe pain, trauma, swelling or bleeding - Once every 12 months.

Major Treatments – 50% cover

- ✓ Permanent crowns, inlays, onlays, and veneers – once per tooth every 5 years.
- ✓ Crown re-cement – once per tooth per year.
- ✓ Root canal treatment – once per tooth.
- ✓ New dentures and bridges – once every 5 years.
- ✓ Implant supported crowns – once per tooth.
- ✓ Denture repairs – once every six months.



What is not insured?

Investigative and Preventative Treatments

- ✗ Oral hygiene instruction and fluoride treatments

Basic Treatments

- ✗ General anaesthetics or intravenous conscious sedation.
- ✗ Mouth guards.
- ✗ Oral surgery, such as surgical extractions of impacted teeth.
- ✗ In-patient or out-patient hospital expenses.

Major Treatments

- ✗ Replacement of an existing denture with a bridge or implant supported crown.
- ✗ Initial installation of dentures, bridgework or implant supported crowns where the tooth being replaced was not as a result of a valid claim under this policy.
- ✗ The difference in cost between a more expensive treatment where less costly treatment is available.

Orthodontics

- ✗ Treatment to correct minor irregularities (grades 1 or 2 on the Index of Orthodontic Need)
- ✗ Repair or replacement of lost/broken/stolen appliances
- ✗ In-patient or out-patient hospital expenses

General Exclusions

You are not covered for:

- ✗ The initial treatment to replace any tooth that was missing before this policy was taken out.
- ✗ Cosmetic surgery and treatments that are not clinically necessary.
- ✗ Any claims for the replacement of dentures damaged whilst being worn.



What is insured continued...

Orthodontics – up to a lifetime maximum of €500

- ✓ Includes cover for limited and comprehensive treatments and both removable and fixed appliance therapy.

Dental Implant Treatment – up to €250 per year

- ✓ A contribution towards the cost of a dental implant fixture.



What is not insured continued...

General Exclusions

- ✗ Any treatment as a result of a sports injury if the appropriate tooth or head protection was not being worn.
- ✗ Oral cancer caused by smoking or chewing tobacco.
- ✗ Any treatment required as a result of damage caused by tooth or mouth jewellery.



Are there any restrictions on cover?

- ! You are responsible for the first €100 (the excess) of all Major treatments
- ! A separate annual maximum of €500 per year applies to:
 - dentures, bridge and implant supported crowns
 - crowns, inlays, onlays, and veneers

Waiting Periods

- ! There is a 3 month waiting period for all basic treatments
- ! There is a 12 month waiting period for all Major treatments
- ! There is a 24 month waiting period for all orthodontic treatments

(The above waiting period may be reduced if you were covered by a dental insurance plan with another provider immediately before you take out this policy)



Where am I covered?

- ✓ You are covered in recognised dental practices in the Republic of Ireland as well as cover for emergency treatment abroad.



What are my obligations?

You are required to:

- Contact us when planning dental treatment in order to obtain pre-authorisation.
- Make any payments within the required or agreed time and to provide any documents or information which we request.



When and how do I pay?

You must pay your premium when it becomes due for the duration of your policy. The policyholder is responsible for ensuring all payments are made. If you are signed up for direct debit you are required to pay in line with your payment schedule. If you are paying by salary deduction your premium will be deducted by your employer from your salary. If you are paying by cheque you are required to pay within 14 days of receiving an invoice. All premiums owed must be paid within the policy term.



When does the cover start and end?

Your policy will last for one year unless we agree to a shorter period. The policy start and end dates are shown on your policy document.



How do I cancel the contract?

You can cancel your policy within 14 days of receipt of your policy documents. The 14 day period starts 2 days after the issue date of your policy documentation or in the event of a policy renewal, within 14 days of the renewal date.