Choose Convenience, Choose Security, Choose Online 🐲

How to switch to online documents

Your step-by-step guide



Let's get started

Your MyVhi online portal gives you 24/7 secure access to your policy documents, claim statements and a range of digital benefits – it's quick, easy and paperless.

Simply follow this step-by-step guide to register for MyVhi and **switch to online documents.**

- **1.** Go to vhi.ie and select the 'MyVhi' button in the top right corner.
- Under the 'Log in' button, select 'Not registered for MyVhi? Sign up now'.



9:41			ul 🕆 🗖
₩Vhi			
Email add	lress*		
Enter e	mail address		
Password			
Enter	bassword		۲
	Forgot passwor	rd or email	
Not re	egistered for My	Vhi? Sign Up	now
My∨	′hi		
Welcome to you 24/7 se claims state member se	o MyVhi. Your ecure access to ements, Snap a ervices.	member p policy do & Send cla	ortal gives cuments, iming and
Help and se issues you informatio	upport is availa may be experi on page.	able for an encing on	y MyVhi our <mark>MyVh</mark> i

3. Enter a few personal details, including your email address. Accept terms of use and select the 'Submit' button.

4. You'll receive an email from us, click on the link to create your MyVhi password.

	₩ VNI
Email Address*	
name@example.domain	
Confirm Email Address*	
name@example.domain	
Policy number*	
Example: 890123456	Check your email!
First name*	Email sent to example@email.domain
Enter first name	In the next few minutes you will receive an email from Vhi. Follow the link in the email to set your password
Last name*	and activate your account.
Enter last name	
Date of birth*	Helpful Links
DD/MM/YYYY	About Vhi Group Cookie Information
	Careers Terms of Use
I've read and accepted the terms of use	Contact Us Terms of Business
	Data Protection Fees and Charges
Submit	Connect with us
Cancel	Ei in

5. Create your MyVhi password following the minimum requirements. Re-enter your password and select the 'Next' button. code'. 9:41 -лI 🗢 9:41 ₩Vhi ₩Vhi Verify with your phone Set up password Password requirements: We need to send a code via SMS to your · At least 8 characters phone number +353 XX XXX XXXX. A lowercase latter An uppercase letter Carrier messaging charges may apply. A number · No parts of your username · Your password cannot be any of your last 4 passwords Enter password* That's not my phone number Enter password Re-enter password* Enter password **Helpful Links** About Vhi Group Cookie Information Downloads Accessibility Contact Us Terms of Business Data Protection Fees and Charges MyVhi Connect with us f in Thank you for registering with MyVhi. Now

you can set up a secure password.

6. Next, we'll need to send a verification code to your phone via SMS. To proceed, select 'Okay, send me the

Vhi, IDA Business Park, Purcellsinch, Dublin Road,

.ul 🗟

7. Enter the verification code that we sent to you via SMS and select 'Verify' to create your MyVhi account.

8. Select 'Go to MyVhi' where you can switch to online documents.

®∨hi	∜Vhi
Verify with your phone	You're almost there
We sent a code via SMS to +353 XX XXX X754. Enter the code below. Carrier messaging charges may apply.	Next, choose online to get all your important policy documents instantly through MyVhi.
nter Code	Go to MyVhi
Enter code	
Verify	
That's not my phone number	
Helpful Links	Helpful Links
Helpful Links About Vhi Group Cookie Information Downloads Accessibility	Helpful Links About Vhi Group Cookie Information Downloads Accessibility
Helpful Links About Vhi Group Cookie Information Downloads Accessibility Careers Terms of Use	Helpful Links About Vhi Group Cookie Information Downloads Accessibility Careers Terms of Use
Helpful Links About Vhi Group Cookie Information Downloads Accessibility Careers Terms of Use Contact Us Terms of Business Data Protection Fees and Charges	Helpful Links About Vhi Group Cookie Information Downloads Accessibility Careers Terms of Use Contact Us Terms of Business Data Protection Fees and Charges

9. Choose 'Online via MyVhi' and let us know how you want to hear about new documents, then select 'Continue'. **10.** Finally, choose your direct marketing preferences and select 'Continue'.

	MyVhi Direct marketing
	I consent to Vhi using my personal data
	to offer me personalised products and
	services which are relevant to my needs
our document	by post, phone, email or SMS (based on
oreferences	my choices below).
hoose online to receive your policy	Direct Marketing preferences
ocuments via MyVhi. You can change	Choose as many as you like
our document preferences at any time	Post
n MyVhi.	Phone
you choose online this preference will	Email
e applied to all your Vhi policies.	SMS
ow do you want to get your	Direct Marketing is optional and you car
ocuments?	withdraw your consent at any time
Online via MyVhi	through the "Edit My details" button in
By post	MyVhi.
an would you like to be petified of	Find out more about Vhi's Data
ew documents?	Protection Policy and why we are
Email and SMS	collecting this data.
Email only	
	Continue
Continue	

You can now access all your important policy documents through MyVhi.



Vhi Healthcare DAC trading as Vhi Healthcare is regulated by the Central Bank of Ireland. Vhi Healthcare is tied to Vhi Insurance DAC for health insurance in Ireland which is underwritten by Vhi Insurance DAC.

DM720_PREF_1