

MRI Claim Form

Non-Direct Payment (Pay & Claim Back)



To assist you in the completion of this form, please see 'Guidelines to making a Claim' on the final page.

Section 1(A): Policy Details - for completion by the Patient or Parent/Legal Guardian (if patient is under 18 years of age)

- 1.1** Quote Policy No. Here: from your Vhi membership card
- 1.2** Patient's Name: _____ **1.4** Policy Holder's Name: _____
- 1.3** Patient's Address: _____ **1.5** Patient's Date of Birth:
- _____ **1.6** Contact Telephone No.: _____
- _____ **1.7** Email Address: _____

Please check that you have entered your Policy Number

Please note that the address you provide is purely for data validation purposes. If you need to update your contact details or membership/personal data, please contact our Customer Services Helpline at (056) 444 4444.

Section 1(B): Payment Details

Use Existing Bank Details* * Bank details previously provided for Snap&Send claims **Pay by Cheque**

Alternatively complete the following:

Current Account Name: _____

International Bank Account Number:

Bank Identifier Code:

Bank/Building Society Name and Address: _____

Please refer to "Guidelines to making a Claim" for further details on completing this section.



Section 2: History of Illness - for completion by the Patient or Parent/Legal Guardian (if patient is under 18 years of age) (Please place 'X' in required boxes)

- 2.1 Name of doctor first attended: _____
- 2.2 Date of first consultation:
- 2.3 Doctor's Address: _____
- 2.4 When was it first made known to you that this particular investigation/treatment (which is the subject of this claim) was required?
- 2.5 Has this patient had this or a similar illness before? Yes No
- 2.6 If Yes, please give date and details: Date:
- Details: _____
- 2.7 Are any of these expenses fully or partially recoverable from any other source? Yes No
- 2.8 If Yes, please give details: _____
- 2.9 Is your MRI Scan related to a Clinical Research Study? Yes No
- 2.10 How many **weeks** did you wait for an out-patient appointment with your consultant following your GP referral (if applicable)?
- 2.11 Subsequent to your GP/consultant's decision to refer you for a scan, how many **weeks** have you been waiting for your scan?
- 2.12 Medical reasons for referral for MRI scan: _____

Section 3: Injury Details - for completion in all cases involving injury (even if no third party is involved) (Please place 'X' in required boxes)

- 3.1 Date of injury:
- 3.2 Place of injury: _____
- 3.3 Brief description of how the injury occurred: _____

- 3.4 Do you intend to pursue a legal claim against a third party (parties)? Yes No
- 3.5 Name and address of solicitor (where applicable): _____

In consideration of Vhi discharging my hospital and medical expenses to the extent of my cover limits and in accordance with the Rules of my contract with Vhi, I agree to include these expenses as part of my current (or future) claim against a third party(ies). Where I pursue a claim against a third party, either through the Courts or other Tribunals/Boards (and where I have legal representation), I hereby irrevocably authorise the solicitor(s) representing me in making that claim to furnish to Vhi an undertaking in the following form: "In consideration of Vhi discharging the eligible hospital and medical expenses of my client, I hereby agree to include as part of my client's claim the monies so paid by Vhi (details of which will be supplied to me by Vhi) and subject to any court order to the contrary, to repay to Vhi – out of the net proceeds of the settlement that come into our hands – all monies recovered in respect of such expenses paid by Vhi." Where my claim is adjudicated upon by the Injuries Board or the Criminal Injuries Compensation Tribunal and where I do not engage legal representation, I hereby agree to include as part of my claim the monies so paid by Vhi (details of which will be supplied to me by Vhi) and subject to any order/award to the contrary, to repay to Vhi – out of the net proceeds of the settlement that come into our hands – all monies recovered in respect of such expenses paid by Vhi. I further authorise Vhi to provide the Injuries Board, defence insurer and/or my legal representative with details of all claims paid by Vhi relating to my third party case and for the Injuries Board/my legal representative to release to Vhi full details of the Injuries Board assessment or other agreed settlement with a third party. In circumstances of an anticipated reduced settlement I agree to contact Vhi upon it being made known to me that monies so paid by Vhi may not be fully recoverable. When a reduced settlement has been agreed, I will provide Vhi with a Certificate from my legal representatives in the format agreed between the Law Society and Vhi confirming that the net proceeds recovered is the amount actually recovered. In addition, I agree to provide a Certificate from Counsel (if Counsel was instructed in relation to the settlement/hearing), confirming the veracity of the net proceeds recovered.

Section 4: Patient or Parent/Legal Guardian (if patient is under 18 years of age) Authorisation

Data Protection Statement

In order to adjudicate on your claim, Vhi will process the personal data that you have provided on this form, together with any personal data that you have authorised third parties to provide to us. Certain processing of your personal data is required in order for us to adjudicate on your claim and for us to be able to operate the business of providing health insurance policies, whereas some processing of your personal data is optional. You can indicate your consent to the optional processing of your personal data below.

Vhi Insurance DAC of Vhi House, Lower Abbey Street, Dublin 1 is the company that controls and is responsible for processing the personal data in relation to your claim. It will process your personal data in accordance with the Vhi Data Protection Statement which has previously been provided to you. If you would like another copy of the Vhi Data Protection Statement it is available at vhi.ie, or you can request a copy by calling us on **(056) 444 4444**.

Obtaining Copies of Your Medical Information

In order to process and to establish the eligibility and appropriateness of your claim we will contact the facility and your treating practitioners (including, where relevant your GP) on your behalf to request a copy of all necessary information including, if requested, copies of the facility/medical records relating to the treatment and/or services received by you as part of this claim.

Optional Consents

We would like to process your personal data (or if you are a parent/legal guardian acting on behalf of a dependant under 18 years, the personal data you provide on their behalf) for the purposes set out below. This is entirely optional, **and will not affect the processing of the claim**.

Advisory I consent to Vhi processing personal data in relation to this claim, and past claims, including details of any medical conditions and treatment, in order to undertake analysis and profiling of medical and health insurance needs. I understand Vhi will use this to identify individual needs, which will help Vhi to tailor communications and advice to me in connection with the renewal of my policy either by post, phone, email or SMS (based on my chosen method of communication).

Surveys I consent to Vhi processing personal data in relation to this claim, and past claims, including details of any medical treatments, to allow Vhi to invite me to participate in surveys. If I am eligible to participate, I consent to Vhi contacting me to ask me to participate by post, phone, email or SMS (based on my chosen method of communication).

Direct marketing I consent to Vhi processing my personal data in relation to this claim, and past claims, including details of any medical conditions and treatments, to offer me personalised products and services which are relevant to my needs by post, phone, email or SMS (based on my chosen method of communication).

Withdrawal of Consent

Please note that where you have given consent to Vhi processing your personal data you may also withdraw that consent at any time. If you would like to withdraw your consent, or if you have any other queries, or if you wish to change your chosen method of communication, please contact us using any of the following channels:

- Post: Vhi Healthcare, IDA Business Park, Purcellsinch, Dublin Road, Kilkenny.
- E-Mail: info@vhi.ie
- Phone: (056) 444 4444
- Online: MyVhi or the Vhi Health Assistant App

Authorisation – YOU MUST SIGN HERE

Where direct payment arrangements are in place with treatment facilities and/or medical practitioners, I declare that the information completed above at the time of signing this declaration to be true and accurate in every respect. I authorise Vhi to pay the appropriate benefits, for services provided, to the treatment facility and medical practitioners concerned. I understand that the details of these amounts will be included in my Vhi statement of payment and I will contact Vhi directly with any queries. Charges which are not eligible for benefit will remain my responsibility to settle directly with the treatment facility/medical practitioner concerned. I authorise the medical practitioner/treatment facility concerned to supply all necessary information to Vhi and any duly authorised agents acting on their behalf. This includes, if requested, copies of my hospital/medical records in relation to this claim regarding treatment or services received by me. Where expenses were incurred and are payable by me in respect of services received during the applicable insurance period, details of which are submitted within this form, I have examined and accept the accounts submitted in respect of this claim and I declare that these accounts have not been altered or amended in any way.

X Signature of Patient or Parent/Legal Guardian

(on behalf of a dependant under 18 years at the time of admission)*

Date:

DD	MM	YY
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*For claims in relation to a dependant under 18 years at the time of treatment, please note that all correspondence and relevant payments will be made to the Policyholder. If the dependant turns 18 while the claim is in progress, Vhi will continue to correspond with the Policyholder until the claim is concluded.

Vhi Insurance DAC trading as Vhi Insurance is regulated by the Central Bank of Ireland.

Please check that you have entered your Policy Number in Section 1.

Please note that the address you provide is purely for data validation purposes. If you need to update your contact details or membership/personal data, please contact our Customer Services Helpline at **(056) 444 4444**.

Section 5: Medical History - for completion by the Attending Consultant (Please place 'X' in required boxes)

5.1 Patient's Name: _____

5.2 By whom was the patient referred to you? (Doctor's name and speciality): _____

5.3 Nature of symptoms/signs: _____

5.4 Duration of symptoms/signs: HOURS DAYS WEEKS MONTHS YEARS

5.5 Is this MRI Scan related to a Clinical Research Study? Yes No

Section 6: MRI Details - for completion by the Referring Consultant/GP

Please note: MRI and Clinical Indicators codes are available on Vhi.ie/Claims/MRI and other scans

6.1 Facility Name: _____ 6.2 Invoice Value: €

6.3 MRI Procedure Code: Date of Service: DD MM YY

Procedure description (Including anatomical site being examined): _____

MRI Procedure Code: Date of Service: DD MM YY

Procedure description (Including anatomical site being examined): _____

6.4 Clinical Indicator Code(s): Clinical Indicator Description(s) for MRI Scan(s) (including, where relevant, Neurological Signs): _____

6.5 Clinical Interpretation of MRI Scan/Diagnosis: _____

6.6 Anaesthesia: General Regional Monitored

6.7 Reason for Anaesthesia (if provided): _____

Section 7: Consultant/GP Declaration

I hereby certify that the MRI Scan specified was necessitated by the illness described by me above, and was justified by the patient's medical condition.

**X Referring Consultant/
GP Signature**
(You must sign here)

Vhi Doctor Code:

Date:

DD MM YY

Guidelines to making a Claim

This claim form is for submitting a paid MRI receipt, carried out at an approved MRI Centre covered for out-patient MRI Scans as specified in your Vhi Rules - Terms and Conditions of Membership. It would help us give you a speedier service and keep down administration costs if you could observe these guidelines when submitting a claim.

Section **1,2,3 and 4** are to be **fully** completed and signed by the **Patient or Parent/Legal Guardian (if patient is under 18 years of age)**.

Section **5,6 and 7** are to be completed by the **Consultant or GP**.

Please attach all receipts securely to the form.

AS RECEIPTS/ACCOUNTS WILL NOT BE RETURNED, YOU MAY WISH TO RETAIN COPIES PRIOR TO SUBMISSION

Please note: All sections of the claim form must be completed.

Benefits will be paid in accordance with the terms and conditions of your Vhi Plan applicable at the date the expense was incurred.

An excess of €125 will be applied to this treatment benefit.

BENEFIT PAYMENT DETAILS

To ensure prompt payment of your claim, we can arrange to make payment directly into your bank account.

If you select the **“Use existing Bank Details”** option:

- We will use the details you have already included on Snap&Send for your claims payments.
- If you have not previously included details on Snap&Send for claims payment, we will pay you by cheque.
- For claims in relation to a dependant under 18 at the time of admission, payments will be made to the Policy holder using the bank details provided by them on Snap&Send or by cheque if no details previously provided.

By completing IBAN and BIC you are opting for payment to be made to this chosen bank account. If incorrect bank details are provided, we will pay you by cheque.

Bank details provided on this claim form will NOT be stored for future use.



Claim Form Submission Address

Vhi
PO Box 10143
Dublin 18

Contact Information

Dublin: Vhi House, Lower Abbey Street, Dublin 1.
Fax: (01) 873 4004

Cork: Vhi House, 70 South Mall, Cork.
Fax: (021) 427 7901

Kilkenny: IDA Business Park, Purcellsinch,
Dublin Road, Kilkenny.
Fax: (056) 776 1741

Office opening hours:
10am-4pm Monday to Friday.

Tel: (056) 444 4444.
Lines open 8am-7pm Monday to Friday and
9am-3pm Saturday.

Contact: vhi.ie
vhi.ie/contact