

Key Insights from our Second Sustainability Report



Sustainability is becoming more embedded across Vhi

In 2025, **sustainability became more visible in day-to-day decision-making** across our healthcare services, operations and wider business activities.



We are moving from ambition to implementation on net zero

A major milestone in 2025 was **Board approval of our Net Zero Decarbonisation Roadmap**, setting out interim targets for 2030 and 2040 and a clear pathway to net zero by 2050, with capital investment for Scope 1 and 2 approved in May 2026.



Our greatest opportunity lies in the transformation of healthcare delivery

With 99% of emissions arising in our value chain, collaboration with healthcare partners is critical. Through **new care models, research partnerships and more integrated pathways**, we are beginning to help shape a more sustainable healthcare system.



Prevention, early intervention and digital health are central to long-term sustainability

Through **preventative health services, screening, wellness programmes and digital care**, we are helping members to access support earlier and more conveniently, while also reducing the environmental impact of care and pressure on the wider healthcare system.



Practical operational changes are delivering measurable impact

Targeted action on energy, waste and resource use led to reductions in electricity and gas consumption, alongside a **25% reduction in paper use and a 48% reduction in organic waste**.



We continue to strengthen governance, reporting and accountability

Climate and Nature risk is now embedded within our Group Risk Framework, **Abbey Street achieved ISO 14001 environmental management and ISO 50001 energy management certification**, and this report includes our first VSME disclosures as we continue to prepare for CSRD.



Our colleagues remain central to delivering our sustainability ambitions

Through training, engagement initiatives and our Sustainability Activation programme, **colleagues are playing an increasingly active role in turning our strategy into practical action across the organisation**.



Sustainability and health are fundamentally interconnected

Our approach reflects a clear understanding that **environmental, social and health outcomes are inextricably linked**, shaping how we deliver care, support communities and plan for the future.