

Important Update to Renewal Documentation



As a valued Vhi Healthcare customer, we are committed to keeping you updated about any developments which may affect your insurance cover. We are continually working to improve how we communicate changes to the benefits and services that we provide to you.

Over the next eighteen months, we will implement a number of system changes to enhance the clarity and accessibility of information on your cover.

From November 2020, you will receive notification of benefit changes in advance of your upcoming renewal. You will also receive your policy documentation, which will include full details of all of the benefits available on your plan from your next renewal date.

If your policy renews on or after **1st June 2021**, your renewal documentation will include a new detailed benefit comparison highlighting all of the benefit changes on your plan, since your last renewal date.

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